Evan-Moor’s Average Order Value (AOV) Increases by 53%

Zinrelo’s loyalty rewards program has given Evan-Moor a great platform to attract repeat customers to their site for purchases.

Evan-Moor Educational Publishers are well-known providers of educators with practical, creative and engaging materials that enrich the PreK-8 curriculum.

THE CHALLENGES

1. Increase repeat purchases and boost customer engagement
2. Reward customers by engaging them at various touch points
3. Leverage the power of social referrals, acquire new customers and boost brand visibility
THE SOLUTION

Evan-Moor introduced ‘Evan-Moor Rewards Program’ by embracing a modern day loyalty rewards program from Zinrelo with built-in 360-degree engagement modules.

Evan-Moor promoted the loyalty program on its home page and encouraged customers to enroll for the loyalty program. They encouraged their customers to engage with the program by awarding loyalty points for various activities such as account creation and email subscription along with purchases. Evan-Moor offered a wide variety of choices to its customers to redeem the loyalty points in the form of gift cards.
THE RESULTS

37% jump in repeat purchase frequency
108% increase in revenue per customer
53% increase in average order value (AOV)

- Uplift in repeat purchases
- Increased site traffic via social referrals
- Interacted with site visitors at every touch point
- Directly measured the impact on revenues
“From a growth perspective, customer retention, repeat sales and website visitor engagement were very important to us. Zinrelo’s solution has enabled us to do that effortlessly.”

Paul Warfield
Marketing Manager
Evan-Moor Educational Publishers